



Executive Director, Community Services

Applicant Information



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About Echuca Regional Health

PURPOSE

Supporting everyone to be healthy and live well

OUR VALUES

Collaboration

Accountability

Respect

Excellence

Echuca Regional Health (ERH) is located approximately 180 kilometres directly north of Melbourne in the Shire of Campaspe (Victoria), adjacent to the community of Moama (Murray River Council, New South Wales). Echuca-Moama is surrounded by the majestic Murray River, which provides for an area prosperous with agriculture, tourism, industry, development and new residents. The health service has an operating budget of \$71 million and a staff base of 700 employees.

Upon the completion of a \$65 million redevelopment in August 2015, Echuca Regional Health comprises 113 beds providing a comprehensive range of services including, acute, sub-acute, residential aged care and primary and community health services. In 2015, Echuca Regional Health commenced the implementation of a world-leading health care cultural change and organisational improvement coaching program through Studer Group Australia, locally titled "CARE Matters".



The values driven culture at Echuca Regional Health has seen continued improvement in our People Matter Survey results indicating high employee engagement. Echuca Regional Health has recently been identified as an Outer Regional Health Service by the Department of Health and Human Services, solidifying our position as a regional healthcare leader. The current four year Strategic Plan expires in 2018, which provides an exciting opportunity for the Chief Executive Officer to work with the community and the organisation to develop a new strategic vision and strategy for the next few years.

Bed-based Facilities

Acute Hospital - 83 beds

Haemodialysis

• High Dependency

Medical

Obstetric

• Paediatric

Surgical

Sub- Acute Hospital - 24 beds

- Palliative Care
- Rehabilitation
- Geriatric Evaluation and Management

Residential Aged Care - 60 beds

Short Stay Unit - 6 beds



FINANCIAL AND SERVICE PERFORMANCE

SUMMARY OF FINANCIAL RESULTS FOR THE YEAR ENDED

	2017 \$800	2016 \$000	2015 \$800	2014 \$000	2013 \$000
OPERATING STRITEMENT					
Revenue excluding capital purpose income	66,915	61,595	55,963	51,372	48,795
Expenses excluding depreciation	(66,392)	(61,061)	(56,235)	(51,338)	(49,069)
Net result before capital and depreciation	523	534	(272)	34	(274)
Capital purpose income	1,500	528	2,222	31,916	11,986
Impairment of Non-Financial Assets	(16)	58	**	(527)	
Depreciation	(5,278)	(5,629)	(3,308)	(4,160)	(4,757)
Net result for the year	(3,271)	(4,509)	(1,358)	27,263	6,955
BALANCE SHEET	100-100-000-000-000-000-000-000-000-000	1000 100	Contraction of the Contraction o	1012	15.00
Total Assets	101,968	104,769	103,747	92,967	62,266
Total Liabilities	(19,742)	(19,532)	(17,094)	(15,822)	(14,369)
Net Assets/Total Equity	82,226	85,237	86,653	77,145	47,897

PERFORMANCE STATISTICS

ADMITTED IRPATIENT ACTIVITY	2016/2017	2015/2016	2014/2015	2013/2014	2012/2013
ACUTE ADMISSIONS		100 00000			
Surgical	3,991	3,067	3,155	3,112	3,065
Medical	3,533	3,490	3,149	2,712	2,505
Renal Dialysis	1,501	1,618	1,798	1,722	1,566
Chemotherapy	894	897	724	510	414
Obstetrics	838	725	534	588	610
Total Acute Admissions	10,757	9,797	9,360	8,644	8,160
SUB-ACUTE ADMISSIONS	2016/2017	2015/2016	2014/2015	2013/2014	2012/2013
Geriatric Management and Evaluation	74	89	33	-	
Rehabilitation	242	208	97	+1	-
Palliative Care	65	64	55		-
TOTAL SUB-ACUTE ADMISSIONS	381	361	185	-	-
Bables Born	330	389	305	322	350
Theatre Procedures	3,870	3,542	3,610	4,329	3,690

Esbuca Regional Health | ADDITAL REPORT 2017



OCCASIONS OF SERVICE

OCCASIONS OF SERVICE	2016/2017	2015/2016	2014/2015
Emergency Department Presentations	20,691	19,041	18,099
Acute Bed Days	20,862	19,619	19,551
Sub-Acute Bed Days	5,685	5,447	2,823
Aged Care Bed Days	21,103	21,395	22,748
Transition Care Bed Days	4,025	4,206	4,421
Medical Suites Consultations	17,650	18,082	21,909
NURSING COMMUNITY BASED SERVICES	2016/2017	2015/2016	2014/2015
Community Nursing	9,729	8,826	8,985
Homecare Midwifery Services	433	473	446
Complex Care	1,609	1,527	1,376
Palliative Care	4,189	3,409	2,428
Post-Acute Care	4,972	5,324	4,121
Residential In Reach	519	802	591
Hospital in the Home	1,016	1,097	818
Total Nursing Community Based Contacts	22,467	21,458	18,765
ALLIED HERLTH SERVICES	2016/2017	2015/2016	2014/2015
Aboriginal Liaison	376	257	228
Alcohol and Other Drugs	483	927	477
Community Rehabilitation	9,576	9,031	8,580
Counselling	4,815	4,955	3,218
Dental Services	5,937	7,006	7,319
Diabetes Education	289	378	425
Dietetic Services	692	702	777
Occupational Therapy	523	1,463	2,639
Physiotherapy	1,998	2,518	2,733
Podiatry	939	848	1,048
Speech Pathology	1,050	1,097	1,188
Women's Health	318	366	586
Total Allied Health Contacts	26,996	29,548	29,218
Total Occasions of Service	139,479	138,796	137,534

An increase in total acute admissions and occasions of service was experienced this year.



Executive Director, Community Services

PURPOSE OF THE ROLE

Provide leadership and direction for a team of approximately 100 staff in the delivery of a range of Community Health Services. Ensure the Division operates within its annual budget and looks for opportunities for growth.

POSITION SUMMARY

The Executive Director of Community Services (EDCS) is responsible for the delivery of inpatient and outpatient primary care services in the community and at ERH. The EDCS will ensure effective, efficient management and achievement of budget and performance targets in the Community Services Division. The position also requires active membership of the ERH Executive team and the general responsibilities this entails.

KEY WORKING RELATIONSHIPS:

Internal:

ERH Executive Team
Cost Centre/Program Managers
Community Services Division staff
Board members
ERH staff

External:

Relevant government and non-government organisations Community members and community groups including Campaspe Primary Care Partnership

A range of Executive groups and services at a Loddon Mallee regional level.



Key Selection Criteria

KSC 1

Tertiary level qualifications in an Allied Health, Nursing or Business discipline and post- graduate qualifications in management.

KSC 2

Superior communication skills with organisational improvement experience, including negotiation and consulting skills conducive to positively influencing others in a complex environment of organisational improvement and performance accountability.

KSC₃

Management skills and practices which engage and motivate staff to achieve quality services, meet targets, and improve and optimise services.

KSC 4

Demonstrated commitment to person-centred care.

KSC 5

Experience in consumer and community engagement and working in partnership arrangements that would benefit both ERH and the Echuca community.

KSC 6

Demonstrated ability to lead and drive the finance and business performance of community services.

KSC 7

A thorough understanding of the public health industry, public hospital management and comprehensive knowledge of program funding streams and service guidelines.

KSC 8

Sound ability to write or organize the development of submissions, reports and reviews as required.



Remuneration

The Board of Management will negotiate a competitive remuneration package with the successful applicant. A 3 year GSERP contract with a Total Remuneration Package (TRP) in the range \$145,000 to \$160,000.

The TRP is inclusive of:

- Base salary
- Superannuation
- Motor vehicle
- Salary packaging

Employee and family benefits include:

- * Comprehensive learning and development program
- * Flexible employment practices
- * Salary packaging
- * Extended employee assistance program (including support for family members)
- * Employee health and wellbeing initiatives
- * Employee recognition program
- * Social Club
- * Discounted staff offers including gym memberships and accommodation
- * Free onsite parking

How to Apply

Applications should include a:

- Covering Letter
- Current CV
- Statement addressing the Key Selection Criteria; and
- Completed Application Form (available on the HRS web site).

Applications can be lodged online via the HRS web site or by email at hrsa@hrsa.com.au

Applications Close: 25 August 2019

Further Information

John Cross, Director 0417 332 598