

# Chief Executive Officer Great Ocean Road Health





## **Great Ocean Road Health**

Great Ocean Road Health is a rural public health service that has campuses at Lorne and Apollo Bay in South West Victoria, providing care along the Great Ocean Road and into the Otways. Our community members are offered acute hospital beds, residential aged care beds, a renal dialysis unit (Lorne), 24 hour urgent care services, medical centres, community health care and in-home support services. Great Ocean Road Health was formed in 2019 with the amalgamation of Lorne Community Hospital and Otway Health. Great Ocean Road Health's priority is to strengthen health outcomes throughout the community and ensure that people are well supported to enhance their wellbeing.

#### Our Vision: - GREAT HEALTH care for our community

Our Values:

- Professional: We deliver excellent, confidential, reliable and safe services to the community. We are dynamic, innovative and adaptable in responding to changing health and social environments. We are proud to deliver person-centred care and are welcoming to all people engaging with the service.
- Integrity: We strongly adhere to moral and ethical principles. We act with sound moral character and honesty and earn trust through our professional behaviour.
- Respect: We value the qualities, beliefs and abilities of individuals and demonstrate empathy and compassion to our clients and each other. We encourage, support and nourish self-esteem. We positively assist learning and development, and are consultative; providing a nonjudgmental, accepting environment where needs are acknowledged and considered.
- Accountability: We take responsibility for providing high quality care, services and teamwork.
  We transparently report and explain; and are accountable for the consequences of our actions.





### **Great Ocean Road Health**

	Lorne Community Hospital	Otway Health	Services Combined Under 'GORH"
Operating Budget	\$8036,985	\$7,114,975	\$15,151,960
Funding Model	Small Rural Health Service Block Funding Model	MPS – Multi-Purpose Services Funding Model	No change
Acute/Flexible Beds	4	4	8
Residential Aged Care Beds	21	28	49
Total EFT	Approx. 53	Approx. 47	Approx. 100
Health Service Accreditation	Full Compliance	Full Compliance	Full compliance. National Standards due Oct 2020
GP/ Medical Clinic		$\checkmark$	Group model
Strategic Direction / Plan			New Strategic plan for development. Strategic priorities identified.





### **Great Ocean Road Health**



The Otway Health campus is located in Apollo Bay, South West Victoria. It is funded as a Multipurpose service and provides a broad range of services including acute/flexible admissions, urgent care, aged care, community services and a recently acquired medical centre. This campus has a catchment area of 1,012km2 which is home to 2,533 permanent residents. More than half of these residents are over the age of 50 and health support services play an important role in their lives.



The Lorne Community Hospital (LCH) campus is located in the township of Lorne on the Great Ocean Road within one hours travel from the major centres of Geelong and Colac and 2 hours from Melbourne. It is funded as a small rural health service and provides a range of integrated services including acute/flexible admissions, urgent care, aged care, community services and a medical centre. This campus has a catchment area which extends from Aireys Inlet, Moggs Creek, Easter View, Fairhaven, Deans Marsh and Wye River. The area is home to 2,500 permanent residents with 17% of the population over 65.

For more detailed information go to www.Greatoceanroadhealth.com.au



### **Organisational Structure**



ORGANISATIONAL STRUCTURE

Board approved July 2019 Both CLCH OH



## **The role - Chief Executive Officer**

#### **Purpose of the role**

The Chief Executive Officer is responsible for providing executive leadership, effective and efficient management and direction, to achieve Great Ocean Road Health's vision, priorities and strategic directions, along with any future acquisitions and startups, in accordance with the Strategic Plan, applicable Delegations, Acts, Regulations, By-Laws, and all other guidelines and policies and procedures.

Under Board direction, the CEO is responsible to lead GORH in providing a world class health service, that is high quality, cost effective and responsive to community needs and Government policy directions.

The CEO is:

- The single point of accountability for patient safety through effective leadership and management of GORH.
- Accountable to the Board of Directors for ensuring that GORH maintains an excellent reputation and achieves a balance between efficient service delivery and high-quality health outcomes.
- The delegated officer as per the health service By-Laws for the total management of all aspects of the service's activities and for liaison between the Board, hospital staff, the community and the Department of Health & Human Services.

#### **Position Summary – The CEO will:**

- 1. Ensure high quality relevant care is delivered to all patients, residents and users of our services;
- 2. Build and sustain a high performing organisational culture that fosters GORH values;
- 3. Continue to develop the services of Great Ocean Road Health, and partnerships/alliances with other Agencies to ensure current community needs are met and strategic objectives and potential opportunities are achieved;
- 4. Develop and maintain an open and trusting relationship with the Board and senior staff;
- 5. Be accountable to the Board for the management of Great Ocean Road Health's resources ensuring:
  - fiscal responsibility and sustainability;
  - an effective and efficient service;
  - a work environment and culture, which attracts, retains and motivates highly skilled and enthusiastic staff;
- 6. Promote GORH as a high-quality rural health service provider;
- 7. Maintain productive relationships with Government Departments and other external Agencies, community organisations and members of the community;



### **The role - Chief Executive Officer Continued...**

- 8. Facilitate and implement Great Ocean Road Health strategic planning process and the framework of supporting strategic documents, in consultation with the Board and Government agencies;
- 9. Ensure Great Ocean Road Health complies with and fulfils its obligations under the Health Services Act, Financial Management Act and other relevant legislation in a climate of responsible corporate and clinical governance;
- 10. Ensure that all the necessary certifications, accountabilities and accreditation standards of the National Standards, Community Common Care Standards, General Practice and Aged Care Accreditation are attained.



## **Key Selection Criteria**

### 1. Essential Education:

• Tertiary qualifications in commerce, business management or health administration.

### 2. Essential Skills, Attributes and Requirements:

- Experience in managing and providing leadership to a multi-disciplinary team in a health services environment.
- Knowledge of and experience in public sector health services, at senior management level in a "wellness" model health service.
- Ability to lead and motivate people, and to adopt an entrepreneurial approach in relation to service provision and fundraising.
- Excellent written and oral communication skills, including the capacity to influence and negotiate in a sensitive and effective manner.
- Financial Management experience.
- Project management skills and expertise.
- Proven understanding of the application of quality improvement programs and best practice.
- Experience and/or knowledge of corporate governance and the capacity to work effectively with a Board of Directors.
- A demonstrated ability to establish and maintain productive relationships with a range of external clients, community and other stakeholders.

#### 3. Desirable Attributes:

- Experience with mergers/amalgamations of health organisations and change management capability.
- Detailed knowledge of the Australian Health Industry and current developments in rural and regional health.
- Experience in operating medical centers and demonstrated ability to work effectively with medical specialists as independent contractors.



## **Key Selection Criteria Continued...**

- An understanding of the role of the Health Service in responding to the needs of our community within a rural and regional location.
- Demonstrated ability to meet the emerging challenges and changes within the Public Hospital system, including a deep understanding of health service funding and service provision, in acute and residential care, including Accreditation standards.
- An understanding of Multi Purpose Services (MPS) and Small Rural Health Services (SRHS)
- A knowledge and understanding of Government and a regulated business environment.
- Eligible to be a member of the Australian College of Health Service Executives and/or a relevant professional association.



## Remuneration

The Board of Management will negotiate a competitive GSERP contract with the successful applicant.

## How to Apply

Applications should include a:

- 1. Covering letter with a brief response addressing the key selection criteria
- 2. Current CV
- 3. Completed Application Form (available on the HRS website).

Applications can be lodged online via the HRS website or by email at hrsa@hrsa.com.au

Applications Close: 3 August, 2019

## **Further Information**

Jo Lowday Director Health Recruitment Specialist 0400 158 155

