

# CANDIDATE INFORMATION



## Director Support Services



East Grampians  
Health Service

*improving the health  
of our community*

Hospital  
Main Entrance

**URGENT CARE CENTRE**

Community Health Centre

Pyrenees House

Patricia Hinchey Centre

Theatre Day Surgery

Residential Services

- Garden View Court
- 70 Lowe Street



**HRS**



# OUR VALUES



## INTEGRITY

We value integrity, honesty and respect in all relationships



## EXCELLENCE

We value excellence as the appropriate standard for all services and practices



## COMMUNITY

We respect the dignity and rights of our community and acknowledge their beliefs, regardless of their cultural, spiritual or socioeconomic background



## WORKING TOGETHER

We value equally all people who make a contribution to East Grampians Health Service to achieve shared goals



## LEARNING CULTURE

We strive to continually learn and develop through education, training, mentoring and by teaching others

# OUR VISION

EastGrampians HealthService will improve the health, wellbeingand thequalityoflife for ourcommunity.

# OUR PURPOSE

Tomeetpeople'shealth needsthroughleadership, strong partnerships & wise use of resources



## GEOGRAPHY

EGHS is located in Ararat Rural City, a Victorian Local Government Area of around 4,200 square kilometres in size which is located just over two hours' drive from Melbourne, or 198 kilometres in distance. Ararat Rural City is a versatile primary production area famous for its premium viticulture and wine industry, quality merino wool, and cropping and manufacturing industries. Ararat Rural City forms a gateway to important tourism destinations such as the Grampians Ranges, Pyrenees Ranges, Mt Langi Ghiran, Mt Cole and Lake Bolac.



**EGHS SUMMARY OF SERVICE PROFILE** As a local health service, EGHS delivers to the community a comprehensive range of programs and services that are accessed through inpatient, residential, home and community based services. EGHS campuses are located at Ararat and Willaura. The regional catchment of EGHS includes Central Goldfields Shire, Northern Grampians Shire, Pyrenees Shire, and for a limited range of services the City of Ballarat.

## BUDGET & STAFFING

EGHS employs over 600 staff to provide high quality safe and effective care and receives an approximate annual operating budget of \$70 million from a range of funding sources.





# STRATEGIC DIRECTION

## **DIRECTION 1**

Rebalancing the distribution of services across the care continuum

## **DIRECTION 2**

Improving access, efficiency and integration through identifying and implementing alternative models of care and service provision

## **DIRECTION 3**

Partnering to drive collaborative practice, service and workforce sustainability

### **Further information:**

[Annual Report 2023/2024](#)

[Strategic Plan](#)

[People Matter Survey results](#)

[Victorian Healthcare Experience Survey results](#)



# LIVING IN THE GRAMPIANS

Beyond its most notable attraction of the Grampians (Gariwerd) National Park, throughout the region lies a hidden world of local food and wine experiences, diverse farming areas, picturesque townships and rich history of days gone by.

Aside from tourism, this region is renowned for production of world-class wines, agriculture and manufacturing, which collectively fire a buoyant regional economy.

Ararat is a major regional service centre in Victoria's west and is supported by a number of small rural townships. Ararat Rural City residents enjoy a strong sense of community which regularly sees the region score above the Victorian average on a range of happiness and wellbeing indicators. For someone considering relocating with a family, there is a number of schooling options and multiple employment opportunities for partners both within the health service and in other industries.



## Climate:

Average Temperature

Summer: 11.3°C - 27.2°C

Winter: 6.5°C - 14°C

For more information visit:  
[grampianslife.com.au/location/ararat/](http://grampianslife.com.au/location/ararat/)

# ABOUT THE ROLE

The Director Support Services has a key leadership role within East Grampians Health Service

The position is responsible to lead the Support Services team and to ensure the implementation of strategic objectives set by the Chief Executive.

The Director Support Services is accountable for the effective leadership and management of all the support services functions at EGHS including:

- Catering services,
- Environmental services,
- Building and infrastructure,
- Maintenance (including contractors) and
- Capital development projects.



# RESPONSIBILITIES

- Ensure that all patients, residents, clients, visitors, and staff are in a safe, efficient and welcoming environment
- The health service fabric is well maintained, clean, tidy, and safe for all our staff and community
- Develop and maintain strong professional relationships with internal and external stakeholders
- Ensure that the Chief Executive is supported in capital developments and is provided with well-considered advice and developing high quality proposals
- Chair Committees: Emergency Management & Security, Capital Development and relevant sub-committee meetings
- OH&S – Safety officer
- Assist in the coordination and monitor emergency management procedures and response
- Ensure the organisation meets current cleaning standards, food safety standards and compliance throughout EGHS



# KEY SELECTION CRITERIA

## Essential Criteria:

- Outstanding leadership qualities.
- Operational experience in a rural health service including facility management, food and environmental services.
- Experience in organisational planning, development and change management particularly related to capital development and general building works.
- An in-depth and current knowledge of healthcare issues and management with a proven record in developing, coordinating and working with a team.
- Proven record in developing, coordinating and leading teams.
- Appropriate Tertiary qualification in Business Management / Project Management or related field or equivalent education and / or high level experience in the healthcare industry.
- Demonstrated ability to establish and maintain professional relationships with key stakeholders within the Department of Health, health service and the community.



# REMUNERATION

## **The role is Full Time.**

An ongoing contract with a competitive remuneration package dependent on experience, performance and qualifications will be negotiated with the successful applicant. The remuneration package will be based on the Health Executive Employment and Remuneration (HEER) Policy (v2.0). Annual Remuneration Statement for Victorian Public Health Sector Executives – 1 July 2024. EGHS is a Group 3 entity under the current HEER policy.

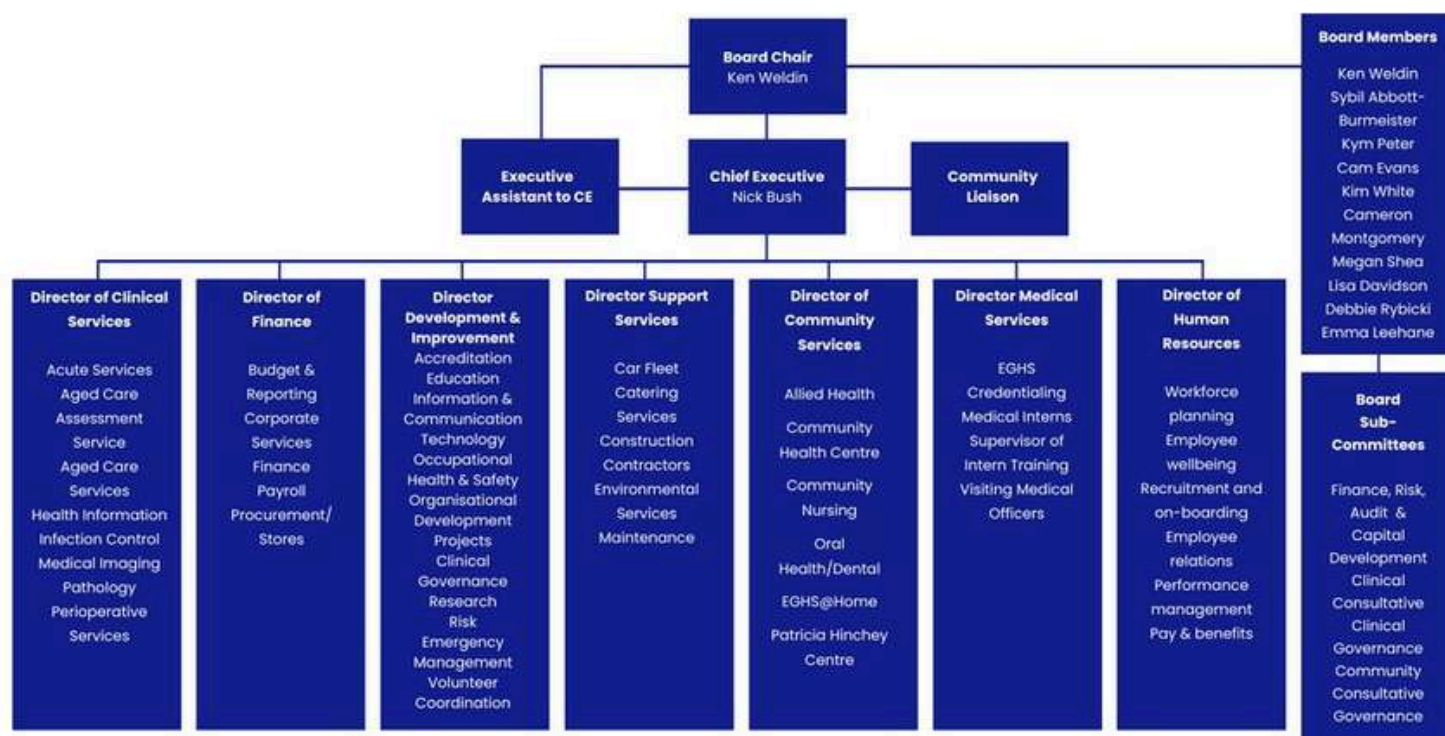
## **The Total Remuneration Package is inclusive of:**

- Base Salary
- Superannuation
- A motor vehicle if selected

## **Other benefits:**

- Salary packaging benefits
- Relocation and accommodation support
- Rural Incentive - Designated Location Bonus

# ORGANISATION CHART







# HOW TO APPLY

Application should include a:

- Covering letter
- Current CV
- Statement addressing the Key Selection Criteria; and
- Completed application form (available on the HRS website)

Applications can be lodged online via the HRS website or by email at:

[hrsa@hrsa.com.au](mailto:hrsa@hrsa.com.au)

**Applications close: Friday 18<sup>th</sup> July 2025**

## **Further information**

John Cross

Director

Health Recruitment Specialists

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**The kind of  
expertise that only  
comes from years  
of experience.**

