



Candidate Information

Information
Technology
Services Manager



Central Highlands
Rural Health





About Central Highlands Rural Health

Our Purpose:

Best care to every person every time

Who We Are:

We are a leader and trusted steward for rural health, recognised for delivering appropriate metropolitan quality services in a rural setting.

We balance deep local engagement with the benefits of our independence with regional decision making, and proactive participation in broader regional health networks.

CHRH has a strategic quality framework that we call 'Best Care'. Best care is defined as care that is Personal (person centred), Safe (no harm from service provision) Connected (integrated with other services and communicating well) and Right (based on the evidence).

Central Highlands Rural Health (CHRH) has played an important part of the Macedon Ranges and Hepburn Shire communities for more than 160 years. They provide various healthcare services to people living in rural areas, with campuses in Clunes, Creswick, Daylesford, Kyneton and Trentham.

This includes hospitals in Kyneton, Creswick, and Daylesford, aged care facilities in Daylesford, Trentham, and Creswick and community nursing and community health services across our campuses.

The community is made up of a mix of rural and peri-urban populations. They have long-time residents, people who have moved to enjoy a rural lifestyle, and commuters who travel to nearby cities like Ballarat, Bendigo, and Melbourne. About one-third of the community lives in rural areas.

They value and support the diversity within the community and understand that different people have different needs and lifestyles.

WINNER
2026 Victorian Public
Healthcare Awards
Premier's Small Health
Service of the Year



Living In the Central Highlands Region

The Hepburn and Macedon Shires offer a diverse community and the area renowned for indulgence, relaxation and its spectacular mineral springs, heritage buildings, parks, reserves and native forests. Located in central Victoria and ideally situated within easy access to Melbourne, Ballarat and Bendigo, it is a fabulous place to visit, live and work.

The region is known for its delicious food and wine, mineral springs, wellness retreats, beautiful walking trails and annual events and festivals.

There are a variety of markets that take place throughout the Shire, including the weekly Daylesford Sunday Market and a host of monthly markets in Creswick, Clunes, Trentham and Glenlyon.

The region has a rich cultural history which began with our Traditional Owners and has been enriched by migration during Victoria's gold rush era. This cultural diversity is celebrated through festivals and events and preserved through museums and historical societies.

The region offers a blend of beautiful natural landscapes, a temperate climate, and a strong community life with proximity to Melbourne. Residents can choose from various housing options, including period homes and rural retreats, while enjoying excellent local amenities like schools, sports facilities, cafes, and cultural events.

The region is well-connected to Melbourne by public transport and car, making it a popular choice for families and those seeking a "tree change".



About The Role

The Information Technology Services Manager is responsible for overseeing the Information Technology Services (ITS) team as well as leading the performance, risk profile and day-to-day operations of CHRH's IT functions whilst balancing business as usual service delivery.

The Information Technology Services Manager represents the IT function on internal and external governance committees, providing advice on priorities, risks, resource allocation, and technology investment to ensure alignment with organisational strategy.

The Information Technology Services Manager will advise on BAU and new projects as well as drive the organisation's M365 transformation and Cybersecurity obligations.

The Information Technology Services Manager will work closely with the Director of Corporate Services to ensure that CHRH's compliance obligations are met, cyber maturity increased and the CHRH network environment is secure.



Key Selection Criteria

Essential

- Experience as an Information Technology manager with the proven ability to lead change within the Information Technology Services team and across the organisation.
- Relevant graduate or post graduate qualifications, with a minimum of 3 years' experience.
- Leadership and performance management of a small multidisciplinary technical team.
- Strong understanding of cyber security, technology governance and risk management frameworks.
- Knowledge of Microsoft 365, cloud technologies and modern infrastructure environments
- Understanding of digital healthcare environments, including clinical systems, medical devices and information security requirements.
- Strong stakeholder engagement, influencing and communication skills
- Excellent contract and vendor management skills, with budget management, business case and budget development skills.
- Ability to operate at both an operational and strategic level when required.

Preferred

- Incident and crisis management capability
- Current Health sector experience

Remuneration

This is a Full Time role.

The remuneration package is based on the Victorian Public Health Sector Health & Allied Services, Managers & Administrative Workers (Public Health) EBA 2025-2027 . Classification HS7.

The TRP is inclusive of:

- Base Salary
- Superannuation

Other benefits:

- Salary packaging benefits

How to Apply

Applications should include a:

- Covering letter addressing the Selection Criteria
- Current CV
- Completed Application Form (available on the HRS website).

Applications can be lodged online via the HRS web site or by email at:
hrsa@hrsa.com.au

Applicants close 15 November 2026

Further Information

John Cross
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**The kind of
expertise that
only comes
from years of
experience.**

